

2006 Carriage House Annual Report

Board of Directors

Officers

Bruce Enstad, President

Colleen Knopinski and Franklin Medford, Vice-Presidents

Rena Kofford, Treasurer

Linda Vosburgh, Secretary

Members

Jan Jackson

Pam Kane

Stan Kruschwitz

Beth McKnight

Franklin Medford

Mission Statement

The mission of Carriage House Homeless Community Center (Carriage House) is to provide a stable, supportive community for homeless men and women. We are committed to addressing immediate survival needs and to providing services which lead to employment, housing, personal stability and healing.

Accomplishments

During the summer of 2005 the Carriage House moved to a renovated 127 year old carriage house owned by First Congregational Church. The process of finding a permanent home for the Carriage House was initiated by a Board member, who noted in a newspaper article that First Congregational was disappointed by the city's mandate to repair their carriage house when they much preferred to spend that money to assist homeless individuals. There was a unanimous decision by the church's trustees to support the Carriage House Board's proposal to share the financial responsibility of the renovation with the understanding that the building would be used to house the Carriage House's operations. In addition, the proposal was unanimously agreed upon by the Boulder Zoning Board (in fact the Carriage House received accolades for its work with the homeless).

The new building is approximately 1500 square feet and has an occupancy limit of 25 clients. The building has an updated kitchen, handicapped accessible bathrooms, two offices which allow for private conversations with clients, and a computer lab for clients use.

Funding for Carriage House's portion of the project was raised by the Board from the following sources. The State Historical Society donated \$89,041 and the City of Boulder gave \$40,000. Additional funding of \$100,000 was raised from the St. John's Episcopal Church Foundation. A variety of other downtown churches and individual donors, including Board members, also contributed.

In 2006, we served 90 people daily, and served more than 1500 unduplicated clients this year with these results:

- < Roughly 230 case management contacts monthly
- < Have met goals of engaging 20% of population (10 or more visits)
- < Met goals of helping engaged population with concrete life goals
- < 73 individuals were employed in 2006
- < 92 individual voice mails accounts for job seekers
- < Eye exams and glasses for 30 individuals through Health One Alliance grant

Our case management focused in the following areas:

- < ID assistance: 77
- < Housing search: 62
- < Mental health referrals: 36
- < Transition from jail/prison: 21
- < Benefit assistance: 85
- < Substance abuse referrals: 26
- < Legal issues: 39
- < Pregnancy referrals: 7
- < Domestic violence referrals: 10
- < Medical referrals: 59
- < Employed: 73

We have grown in many ways: the Carriage House is now open year-round, and open for clients for 5 hours daily.

Program Design

Since 1997, the Carriage House has been welcoming clients to our homeless community center. Carriage House offers answers to clients' questions about where to go during daylight hours, how to access other human services designed to assist the homeless, and how to find a job or a place to live. Through its small staff and dedicated volunteers, Carriage House provides answers to the tough questions that face homeless men and women everyday: safety, stability and a new start.

For the 2005-2006 sheltering season, the Carriage House services included:

- < Basic essentials: prepared meals, showers, laundry, toiletries and access to a phone.
- < Case Management Services in which a trained professional meets with clients to identify services that will help them resolve the employment, substance abuse, mental health, and other problems that prevent them from finding and maintaining stable housing. Once service needs are identified, case managers work with clients and with partner agencies to connect clients to services, monitor their progress, and address problems as they arise.
- < Addiction recovery groups facilitated by a licensed clinical social worker and a

- certified addictions counselor (CAC III) help clients understand the nature of their addictions and the process of recovery.
- < Employment services including free voice mail for job seekers, individual tutoring, and help in preparing resumes.

This year we added:

- < Recreational and social activities such as “open mic” and a film festival focusing on issues of homelessness
- < Medical outreach three days weekly by a nurse from the People's clinic
- < Mental health outreach once a week from a Boulder County Mental Health Center worker
- < Weekly yoga class

Volunteer Involvement

The Carriage House receives invaluable assistance from 30 active volunteers in all aspects of program operation, a marked increase in the numbers of volunteers due to increased publicity. In addition, our retention of volunteers has improved due to increased supervision and support by our facilities manager.

On average, 50 volunteer hours are given to programming weekly, or more than 2600 hours annually. Coupled with board members’ time and administrative volunteers, the total is almost 3000 hours each year.

Currently volunteers assist in the following areas:

- < Meal preparation, serving and clean-up.
- < Offering a computers skills class, a resume writing class, an interview preparation group and an “open mic” day.
- < Assisting with administrative tasks including grant research and mailings.
- < Professional services such as acupuncture, massage and haircuts during the winter season.

Volunteer members of the Board of Directors contribute a great deal of time and expertise in providing strategic direction to the agency.

Carriage House values its relationships with its neighbors, and is strongly supported by our immediate neighbors. Neighborhood meetings were held in March and June of 2006. Neighbors gathered information about our agency, offered suggestions, and met with our homeless clients. Letters have been hand delivered to our neighbors delineating our responsibilities and responses to any client issues. Our next meeting will be held in February of 2007.

Fundraising

Our individual donations have increased markedly (doubled since 2005, and tripled since 2004), and we experienced a strong response to our first two direct mail campaigns. Our newsletter is going to our donor list four times yearly. We held our first benefit concerts, which were both quite successful and have another planned for September 2006. The executive director has increased the amount of grant proposals submitted substantially, with positive results. Our Board is currently engaged in a fund raising campaign targeting downtown businesses and real estate professionals. Downtown Boulder, Inc has assisted with this campaign by printing information cards for clients and fact sheets for businesses and using the Downtown Ambassadors to distribute them to over 300 businesses. The amounts of our in kind donations have also increased dramatically.

2006 Donors

up to \$49

Muriel Briggs
Susan Brinks
B. Dayle Brown
Sara-Jane Cohen
James and Claudia Colwell
Robert Fauver
David and Jean Hardwicke
Greg Harms
Carolyn Kuban
Brenda Leach
Arlette Mitchell
Ellen Nesbitt
Judy Page
Barbara Reiger
Emily Rucker
Swan Lake Chiropractic
Linda Vosburgh
Susan White

\$50-99

Rex and Annis Askew
Frederick Barth
James Calano
William and Mary Chait
CO-PIRG
Terri Douglas
Karen Drucker
Carolyn Gard
David and Ann Getches
Wiebe Gortmaker
Edmund Gustason
Kathleen Halloran

Andrew Harrington
Marty and Ellen Hine
Johnson and Farr
Barbara Long
Linda Karagas
David Kaslow
Richard Knippelmeyer
Frank and Monica Marics
Martha Maxwell
Peter and Rosalie Nemeth
Sandra Novak
Palaich and Maloney
Ted and Sophia Piper
Kala Spangler
Scott Swaggart
Susan Weston-Frey
Arthur Wouk
Margaret Wrenn
Maria Young

\$100-\$149

Thomas Angerer
Art Cleaners
Rex Burns
Richard and Judith Collins
Janna and Phil Del Prince
Timothy Downing
Bruce Enstad
Farmer's Market collection
Dianne Gleason
Nancy Juncer
The Med
Pilgrim and Demeuth
David and Henrietta Potter
Brian and Andrew Ross
Wayne Roth
Ryan/Davidson
Victoria Schneller
Anne Shanahan
Peter and Laura Terpenning
David Treadwell
Todd and Eliza Woolson
Betty Woon
Unity of Boulder

\$150-\$300

CU-COPIRG
Erin and Gustin Fox-Smith

Warren Frebel
Lynda Gibbons
John Hess
Dorothy Jackson
Pamela Kane
King Soopers
Patty O'Donnell
June O'Donnell
James and Martha Peacock
Susan Sandson
Daniel and Patricia Shea
Spitfire Group
St. Thomas Aquinas University Parish
Angela Tennant
Valmont Community Presbyterian
Lee Woods

\$300-\$500

Ernest and Caplan
Doris Gray
Judith Greenan
ING-Knopinski Match
Jan Jackson
William Treadwell
Jeanne Utlaut

\$500-\$1000

Colleen Knopinski
Precision Plumbing
Redfish Fundraiser
Philip Robertson
Carl Runner

Over \$1000

First Congregational Church
First Presbyterian Church
Paul Harris
Joan Heard
Rena Kofford
Stan Kruschwitz
Franklin Medford
St. Andrew's Presbyterian
St. John's Episcopal Church
Trinity Evangelical Lutheran Church
United Way
World Savings

2006 Grantors

Argosy Foundation	\$20,000
Anschutz Foundation	\$3,000
Community Foundation	\$4,075
Gates Family Foundation	\$9,000 (<i>capital</i>)
Daniels Foundation	\$20,000
Denver Foundation	\$8,000
Health One Alliance	\$10,000 (<i>restricted</i>)
Kendall King Foundation	\$1,500
Membery Foundation	\$2,000
Pacificare Foundation	\$4,500
St. John's Foundation	\$4,200
Virginia Hill Foundation	\$6,000
City of Boulder	\$44,581.49 (<i>\$35,331.49 capital</i>)

Success Story

Last September 26th, I thought the bottom had dropped out of my life. I was in a car accident, spent 9 days in the hospital, had my van, clothes and all of my personal possessions impounded, and had \$5800 stolen from my hotel room.

I had \$8 in my pocket and the clothes on my back and ended up at the Boulder Shelter.

On my second day there I was introduced to the Carriage House, where I found warm food, people I could talk to, and some peace of mind.

Within a week they had provided me with a P.O. Box, voice mail and an updated resume'... and most importantly, what felt like a home base.

With the resume', and some new clothes that the case manager gave me to interview in, I found employment and some self-esteem within two weeks.

I am sure there are many more stories like mine and I will be eternally grateful.

Denny P.

2006 Staff

Joy Eckstine, Executive Director

Karen Harrison, Case Manager

Mary Katherine Jones, Facilities Manager/Volunteer Coordinator

Mike O'Donnell, Safety Monitor

Future Directions for the Agency

- < Adjust open hours/case management hours of maximum utilization (10/06)
- < Continue year round operation of the agency (ongoing)
- < Expand hours to full day operation in 2007